

WATER RESTRICTIONS



Stage 4 Water Restrictions "Time of Use" was implemented on the 05th of December 2014; **water supply is interrupted from 8pm to 6am** in zones that have not achieved the required 30% reduction in consumption. We thank consumers that have adhered to the restrictions and achieved the required reductions.

Zones not achieving the required curtailment will now be shut down during the day without prior notice.

STAGE 4 UPDATE - TIME OF USE



Water supply may be interrupted

Restriction washers, which will slow down the flow of water, may be installed as an additional effort to achieve the required consumption reductions. Consumers may also experience lower pressure and interruptions to supply without notice, in our effort to achieve the curtailments needed.

Businesses are urged to make appropriate arrangements for their sustainability. The following is a summary of some of the more important restrictions and is NOT an exhaustive list:

1. The use of hoses/pipes are totally banned. Please ENSURE they are disconnected and stored away.
2. No washing of buildings or structures other than for immediate fire control or protection.
3. No use of potable water for dust control.
4. Known water leaks to be repaired within 24 hours. Dripping taps and toilets to be urgently repaired by consumers.
5. Golf courses are no longer allowed to use potable water to irrigate.
6. Irrigation systems utilising the potable water system are to be turned off.
7. Washing of vehicles, bicycle motorbikes, trucks, boats, trailers and small planes are only allowed through the use of buckets.
8. Fountains and water features to be disconnected from potable water supply.
9. No new swimming pools are to be constructed. Pools to be filled with recycled water only.
10. The use of Jacuzzi's are strictly banned.
11. Pressure management may be introduced to curb consumption and hence lower water pressure may be experienced.
12. Water supply may be interrupted in order to reduce consumption during the day. Businesses are urged to make appropriate arrangements for their sustainability.
13. Only car washes utilising water reclamation systems approved by Sembcorp Siza Water will be allowed to use potable water for their activities.
14. Final Effluent Water (Recycled Water) is freely available at our Waste Water Treatment Works. The water can be used for topping up of pools, watering of gardens and for the washing of vehicles, but not for drinking or cooking. 5000 Litres of this water can be delivered to customers around Sembcorp Siza Water's concession area at a cost of R850 (ex. Vat).
15. Garbage trucks and vehicles carrying perishables and food are exempted from these restrictions. Written permission is to be applied for, if other exemptions are necessary due to health safety or welfare requirements.



Irrigation systems utilising the potable water system are to be turned off



No new swimming pools are to be constructed. Pools to be filled with recycled water only.



Fountains and water features to be disconnected

All customers not achieving the 30% reduction will be fined, effective from February 2015.

Water Saving Tips

At the Office

1. Wash company vehicles as needed rather than on a schedule. Stretch out the time in between washes.
2. Water audit your facility to find out your recommended water use, then monitor your utility bills to measure your monthly consumption.
3. Install an instant water heater near your kitchen sink so you don't have to run the water while it heats up. This also reduces electricity costs.
4. Shut off water to unused areas of your facility to eliminate waste from leaks.

In the Kitchen

1. Cook food in as little water as possible. This also helps it retain more nutrients.
2. Wash your fruits and vegetables in a pan of water instead of running water from the tap.
3. Soak pots and pans instead of letting the water run while you scrape them clean.
4. Don't use running water to thaw food. For water efficiency and food safety, defrost food in the refrigerator.
5. When washing dishes by hand, don't let the water run. Fill one basin with wash water and the other with rinse water.

General

1. Toilet leaks can be silent! Be sure to test your toilet for leaks at least once a year.
2. Use a commercial car wash that recycles water. Or wash your car on the lawn, and you'll water your grass at the same time.
3. When buying new appliances, consider those that offer cycle and load size adjustments. They are more water and energy efficient.
4. Avoid planting grass in areas that are hard to water, such as steep inclines and isolated strips along sidewalks and driveways.
5. Run your washer and dishwasher only when they are full. You can save up to 3785 litres a month.



conserving water for your future

To view the water saving tips as well as more details on the restrictions, please visit our website www.sembcorp-sizawater.co.za. Customers can register their mobile numbers and email addresses for alerts from us. These can be sent to info-sizawater@sembcorp.com or contact our Customer Services Department on **032 946 7200** (during office hours only and please state your address).