

WATER RESTRICTION UPDATE



SINCE THE IMPLEMENTATION OF STAGE 2 WATER RESTRICTIONS, THE HAZELMERE DAM HAS FALLEN TO BELOW 45%. WE HAVE NOT MET OUR TARGET GIVEN TO US BY UMGENI WATER. FURTHER AND STRICTER WATER RESTRICTIONS ARE THEREFORE REQUIRED.

STAGE 3 - HAZELMERE DAM LEVEL <45% - 12 NOVEMBER 2014

The aim of the restrictions below is to reduce commercial and residential consumption by at least 30% and is effective from Wednesday, 12 November 2014. Kindly note that should these targets not be achieved **A MINIMUM FINE OF R3000** will be levied to your account and your connection will be restricted.

1. The use of hosepipes are totally banned. Please ENSURE they are disconnected and stored away.
2. No washing of buildings or structures other than for immediate fire control or protection.
3. No use of potable water for dust control.
4. Known water leaks to be repaired within 24 hours. Dripping taps and toilets to be urgently repaired by consumers.
5. Golf courses are no longer allowed to use potable water to irrigate.
6. Irrigation systems utilising the potable water system are to be turned off.
7. Washing of vehicles, bicycles, motorbikes, trucks, boats, trailers and small planes are only allowed through the use of buckets.
8. Garbage trucks and vehicles carrying perishables and food are exempted from these restrictions. Written permission to be applied for if other exemptions are required due to health, safety or welfare requirements.
9. Fountains and water features to be disconnected from potable water supply.
10. No new swimming pools are to be constructed.
11. Pools may be topped up once a month. The use of Jacuzzis are strictly banned.
12. Pressure management may be introduced to curb consumption and hence lower water pressure may be experienced.
13. Water supply may be interrupted in order to reduce consumption during the day. Businesses are urged to make appropriate arrangements for their sustainability.

Restrictions for stage 1 & 2 are still in place and will remain until informed otherwise.



Please view the water saving tips as well as more details on the restrictions, please visit our website www.sembcorp-sizawater.co.za. Customers can register their mobile numbers and email addresses for alerts from us. These can be sent to info-sizawater@sembcorp.com or contact our Customer Services Department on **032 946 7200** (during office hours only and please state your address).

