

About Sembcorp Siza Water

Located on the Dolphin Coast of KwaZulu Natal (now part of the Ilembe District Municipality) about 35 km from Durban; Sembcorp Siza Water (Pty) Ltd has been serving the water needs of the Ballito community and the surrounding areas since 1999. It was the first PPP (Private Public Partnership) for water services in South Africa.

The company currently employs 67 trained staff members, all of whom contribute to the maintenance, equipment upgrades, billing and debt collection of water and sanitation services for the Dolphin Coast.

Sembcorp Siza Water is part of the Sembcorp Industries Group that is a leading energy, water and marine group operating in 19 countries across six continents worldwide. Sembcorp is a trusted provider of essential energy and water solutions to both industries and municipal customers. It is also a world leader in marine and offshore engineering, as well as an established developer of integrated townships and industrial parks. The Group has over 8,500 employees and is listed on the main board of the Singapore Exchange.



Services and Assets

Sembcorp Siza Water provides various water treatment services. The company operates 10 reservoirs with a combined capacity of 17.8 megalitres and maintains a water network of 270km. Reservoirs are monitored and cleaned regularly to ensure water quality compliance. Sembcorp Siza Water has achieved close to 100% water quality compliance since 1999 (assessed by independent laboratories).

Three treatment works process 19.2 megalitres of sewage per day. Sembcorp Siza Water also operates 27 sewage pump stations, with 196 km of sewer reticulation. The sewage treatment plants meet almost 100% of regulated requirements (assessed by independent laboratories).

Sembcorp Siza Water has achieved both Blue Drop and Green Drop certification by the Department of Water Affairs.

Health and Safety

Sembcorp Siza Water is ISO 14001:2004 (Environmental Management System) and OSHAS 18001:2007 (Health & Safety Management System) accredited.

Our SHEQ programme supports the pillars of Quality, Environmental and Occupational Health and Safety Management

These are not isolated initiatives to be given attention when required but are integral to our way of doing business and are all equally important to us.

Customer Satisfaction

A Customer Service Satisfaction Survey conducted by the Ilembe District Municipality shows that Sembcorp Siza Water has an excellent corporate image within the local community and that customers are happy with the efficiency and professionalism of the services offered.



conserving water for your future.

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